



OFFICE ADVANTAGE IT Solutions



IN-HOUSE & REMOTE SUPPORT

Bench Fee	\$47
Priority Bench Fee	\$85
Simple Labor (Under 15m)	\$15
Labor Charge	\$149/HR
Priority Labor Charge	\$199/HR
Shop Supplies	\$1
Remote Support (Under 15m)	\$50
Extended Remote Support (After the first 15m)	\$105/15M

ON-SITE IT SUPPORT - BUSINESS

Service Call Fee	\$47
Standard On-Site	\$185/HR
Priority On-Site	\$245/HR

**** Please note:** A mileage fee of \$1.25/mile may apply.
All on-site visits require a one-hour minimum. **

ON-SITE IT SUPPORT - PERSONAL

Service Call Fee	\$47
Standard On-Site	\$165/HR
Priority On-Site	\$195/HR

**** Please note:** A mileage fee of \$1.25/mile may apply.
All on-site visits require a one-hour minimum. **

IT SERVICE - TIME BLOCKS

Blocks of time can be used for any type of IT work.
Please refer to the Customer Expectations
document for more details.

10 Hour Block Time	\$1,100
20 Hour Block Time	\$2,000
40 Hour Block Time	\$3,600
100 Hour Block Time	\$8,000